

Tacoma Narrows Bridge Administrative Costs

Recommendations of the Citizen's
Advisory Committee

Presented by Robert Ryan

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Tacoma Narrows Bridge Project



Citizen's Advisory Board recommendations to administrative costs identified by WSDOT in October 2007.

Recommendations

- ***While*** WSDOT customer service oversight is necessary, it is recommended that the cost be minimized.
- ***End*** TNB marketing communication by the end of 2007.

Management & Support Staff

- **Charge** management support staff outside the scope of the TNB project to
 - WSDOT operations
 - Other projects

Credit Card fees & postage

- *Credit Card fees and postage should be separated* for accountability purposes

Travel & expenses

- Projected budget of \$14,000 per FTE
- ***Minimize expenses***

Consultant Contacts

- We understand the need for assistance since this is the first toll facility in a generation. However we believe WSDOT is going to be able to utilize this knowledge system wide.
- WSDOT should pay these costs & *not* the toll payers.

Enforcement

- Photo enforcement project
 - Projected violation rate was 10%
 - Actual rate is 3%
- ***Reduce budget proportionately.***
- WSP on-road enforcement & response should be budgeted out of the WSP's general account not the TNB account.

Administration & Maintenance

- Lack of statutory definition
- Difficulty for any body to hold WSDOT accountable
- ***Recommend working with the legislature to have some definition of “Administration & Maintenance.”***

Questions

